Andrew Gerard Bungert

andygerard.com

EXPERIENCE

Wintrust Financial Corporation (Rosemont, IL)

Copywriter | November 2020–Present

- Lead marketing copywriter for Wintrust Mortgage, a multibillion-dollar subsidiary of the enterprise, creating content for Wintrust Mortgage and Veterans First Mortgage.
- Responsible for developing the entirety of current brand copy guidelines, ensuring consistent voice, positioning, and messaging across all channels.
- Write and edit branded content across digital and print, including blog articles, email campaigns, social media, mailers, flyers, magazine ads, scripts, and billboards.
- Write creative briefs and collaborate closely with cross-functional teams including design,
 marketing, and compliance, to create campaigns that drive brand awareness and engagement.
- Conduct competitive research and develop content initiatives and campaigns that simplify and enhance customer experiences.

Freelance (Remote)

Copywriter | March 2021–April 2024

- Partner with a diverse portfolio of clients such as Lowe's, Wondr Health, Chattams Logistics, and Heywood's Provision Company to deliver tailored, high-impact content for websites, email campaigns, and social media.
- Strengthen SEO strategies increasing web traffic and online conversions.

Humana, Inc. (Remote)

Digital Copywriter (Contract) | June 2020–October 2020

- Managed end-to-end copy projects, ensuring alignment across creative, business, and compliance requirements.
- Wrote and edited website copy with a focus on improving SEO and user engagement.

Sears Holdings Corporation (Chicago, IL)

Digital Copywriter & Editor | January 2016–September 2019

- Produced 91 new articles and edited content for Sears.com's Knowledge Center, including buying guides, product features, and blog articles.
- Led copywriting for the Kmart.com homepage and collaborated with the UX and design teams to optimize layout and user flow.
- Created SEO-rich copy for product descriptions, tags, and site content, driving organic traffic and improving search rankings.

 Wrote UX copy that simplified the shopping experience, enhancing customer journey across digital touchpoints.

Project & Content Manager | July 2014–January 2016

- Directed content strategy, editing, and publishing for Sears and Kmart community websites, managing a team of 20 contract writers.
- Edited and published 756 new articles, boosting user engagement and building brand loyalty.
- Spearheaded email campaigns with a reach of more than 50 million contacts annually, generating 52% of the enterprise's annual product ratings and reviews.
- Managed development of the "StarReviewers" platform, coordinating with third-party developers to implement agile-based software solutions.
- Completed BrightEdge SEO certification to enhance content strategy and keyword targeting.

BigMarker, LLC (Chicago, IL)

Community Manager | September 2013-May 2014

Shiftgig.com (Chicago, IL)

Marketing & Public Relations Intern | August 2012–December 2012

GRP Media (Chicago, IL)

Media Buying Intern | June 2011–July 2011

Killian Branding (Chicago, IL)

Creative & Social Media Intern | May 2010-August 2010

EDUCATION

Boston University (Boston, MA)

College of Communication | September 2008–September 2012 B.S., Advertising

Syracuse University, London (London, U.K.)

Semester Abroad | January 2011-May 2011

KEY SKILLS

- **Content Strategy:** Content production, strategic planning, and implementation across digital channels
- **Copywriting:** Digital, print, email, social, SEO-enriched copy
- Project Management: Cross-functional collaboration, content planning, team leadership
- **SEO:** On-page optimization, keyword research, content strategy
- Content Platforms & Digital Tools: Salesforce, WordPress Google Analytics, BrightEdge, Microsoft Office, Adobe Creative Suite
- Agile Methodology: Project management, sprint training